

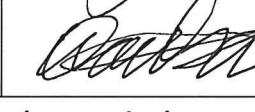


 <p><b>Vent Serve (Pty) Ltd.</b>  <small>COLLIERY ENVIRONMENTAL SERVICES AND SUPPLIES</small>  <i>innovation as opposed to imitation</i></p> <p>4 Van Zyl Street, Extension 6, Witbank          Postnet Suite 96, Private Bag X 7297          Witbank, 1035          Tel: 013 650 1865 Fax: 013 650 1846</p>	Document Number	VENISO 002
	Revision	1
	Date	2021/03/26
	Page	1 of 2
Document Type:	<b>ISO 9001 Sect. 4.1; 4.2; 4.3 and 4.4</b>	
Document Title:	<b>Scope Statement: Quality Management System (ISO 9001)</b>	

	Name	Designation	Signature
<b>Compiled by:</b>	Z. Stander	Systems Administrator QMS & OHS	
<b>Reviewed by:</b>	S. Botha	Director	
<b>Approved by:</b>	G. Coulsen	Director	
<b>Next Review Date:</b>		<b>2024/03/25 or when required</b>	

HISTORY OF CHANGES		
Rev. Nr.	Date	Description of Changes
0	2020/03/01	New Document
1	2021/03/26	Document reviewed, no changes

<b>Scope Statement: Quality Management System (ISO 9001)</b>
<p>The context of VentServe (PTY) Ltd reflects the trends, impacts and relationships between the business and the wider world. After considering our external and internal issues relevant to the purpose and strategic direction of the organization which may affect the ability to achieve the intended results of our QUALITY MANAGEMENT SYSTEM ( ISO 9001:2015), the needs and expectations of our relevant interested parties and our products/services, <b>VentServe (PTY) Ltd</b> determined the <b>Scope of the Organization</b> as follows:</p> <p><i>Design, Manufacture, Supply, Service, Maintenance, Repairs and Refurbishment of Underground and Surface Mining Machinery, Equipment and Underground Wash Bays, specialising in the field of Ventilation and Dust Suppressing Equipment, Line Boring and Machining</i></p> <p>Goods and Services are delivered mainly to surrounding mines and large industries of Witbank/Middelburg by staff efficiently implementing our business processes and requirements. The physical address of the business is no. 4 Van Zyl Street, Extension 6, Witbank, 1035</p> <p><b>Vision:</b>  <i>VentServe (Pty) Ltd strives to be the partner of choice within the Industry through:</i></p> <ul style="list-style-type: none"> <li>➤ <i>The level of service rendered to our client base</i></li> <li>➤ <i>Continued growth and improvement in the industry</i></li> </ul>

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➤ Focus on research and development to remain the industry leader  
 ➤ Quality, Health and Safety and Environmental focus, ethics and values within the company  
 ➤ Focus on the reduction of the total cost of ownership

**Mission:**

➤ VentServe (Pty) Ltd to operate as a major supplier within the industry continues to invest in research and development, in order to maintain our competitive edge.  
 ➤ Continual improvement in the design, manufacture, supply and maintenance of dust suppression equipment and underground Load Haul dumpers, related diesel equipment and services  
 ➤ Focus on the Quality, Occupational Health and safety and Environmental parameters within our industry and invest in research and development accordingly  
 ➤ We commit to deliver affordable products, rebuild and services of a quality standard equal to and better than the OEM to enhance Customer Satisfaction

Validation:  
 All of the processes for the repair and refurbishment of tunits can be verified by subsequent monitoring and measurement and therefore deficiencies, if any, become apparent during the repair and refurbishment process(es) and will form part of a continual process of Improvement

Business Processes:  
 All the business processes of Vent Serve (PTY) Ltd are applicable within the organisation's Scope of its Quality Management System

**Approved by Top Management**

  
 Seef Botha

  
 Greg Coulsen

**Document Owner and Approval**  
 The QMS Manager is the owner of this document and is responsible for ensuring that this procedure is reviewed in line with the review requirements of the two Management Systems.  
 A current version of this document is available to all members of staff on the company server and also published on Bulletin Boards and email communications.  
 This procedure was approved by the Directors on March 1, 2020 and is issued on a version controlled basis under their signatures.  
 The document is reviewed annually as part of a Management Review